

Our response to COVID-19

Acknowledge. Recover. Excel.

During these unprecedented times, we are facing challenges due to disruption in supply chains. As COVID-19 has lasted longer than anticipated, it has impacted supply of active material and ingredients internationally and domestically.

Wang Pharmaceuticals and Chemicals has taken full measures in order to maintain a safe environment for our employees and to deliver a safe product for our customers.

- We have a crisis management team that makes sure that all COVID-19 protocols are followed throughout our supply chain. This team enhances a contactless communication channel between employees, customers and vendors.
- Each manufacturing facility has a SPOC (Special Point of Contact) for COVID-19 related issues. The SPOC is responsible for keeping a health check of all the employees working in that respective facility. SPOC is also responsible for eliminating any risk of infection in the manufacturing facility. As employees working within plants are not able to work from home, we are contact tracing our employees on their own will. We have enforced a 14-day quarantine for employees returning from a restricted zone and they need a COVID-19 negative report to return to the shop floor. SPOC also makes sure that each employee is getting adequate nutrition and supplements to maintain a healthy lifestyle.
- Wang Pharmaceuticals and Chemicals has been in compliance with compensation to permanent and casual labor.
- For a resilient and safe SCM, Wang Pharmaceuticals and Chemicals has taken the following measures:
 - Regularly reviewing current inventory levels against the demand
 - Improve reliability and visibility of supplies
 - Disinfecting trucks carrying raw material bags and disinfecting bags before drawing out samples
 - Sanitization of equipment after manufacturing of batches
 - Adequate cleaning procedures in place
 - Disinfecting finished good bags before loading for delivery
 - Identify alternate logistics partner(s) for delivery
 - Secure approval of movement of essential goods from appropriate authority in an event of a lockdown